

WASTE AND RECYCLING

Works to determine round changes as part of phase 2 services is now complete with no planned day changes for any resident. All low rise properties will be receiving a leaflet (attached) which details the extent of changes. The changes refer to the times in the day that residents should expect their bins to be collected ie between 7am and 5pm.

BROWN BIN:

Yes please!
If you have subscribed to the brown bin service then you can include:

- ✓ Garden waste including:
 - ✓ grass cuttings
 - ✓ hedge clippings
 - ✓ small tree prunings, branches, bark and twigs
 - ✓ tree branches (up to 3cm in diameter)
- ✓ moss, weeds (excluding controlled weeds such as Japanese Knotweed)
- ✓ flowers
- ✓ plants with excess soil removed
- ✓ fallen fruit
- ✓ real Christmas trees with decorations and pot removed

No thanks!

- ✗ Cardboard
- ✗ Plastic bags
- ✗ Plastic pots
- ✗ Treated wood
- ✗ Bricks
- ✗ Stones
- ✗ Soil

If you would like to subscribe to the brown bin service please go to www.north-herts.gov.uk/gardenwaste

COLLECTION TIMES
for your waste and recycling
ARE CHANGING!

Important information
PLEASE READ

www.north-herts.gov.uk 0800 3286023 @NorthHertsDC northhertsDC

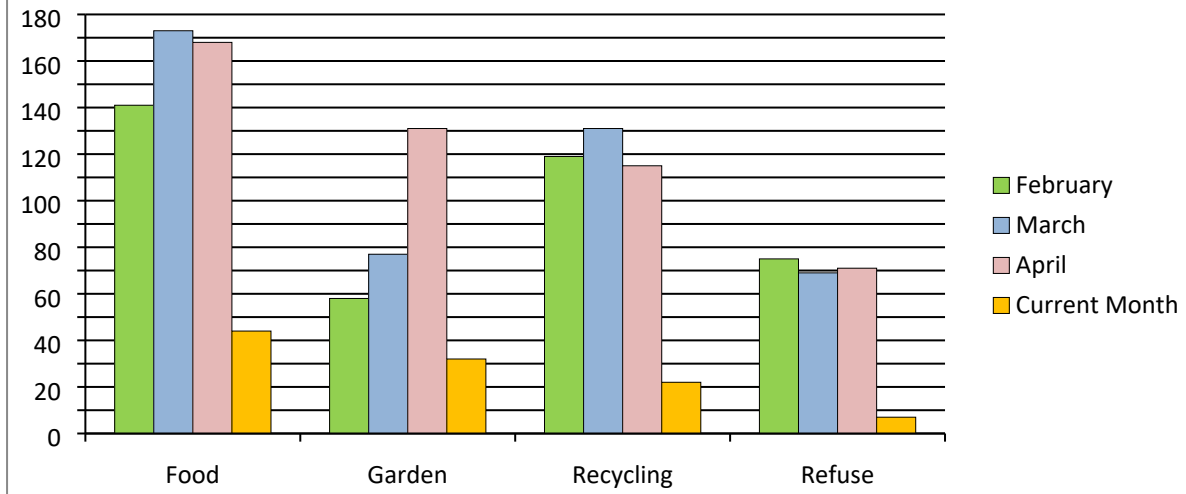
NORTH HERTFORDSHIRE DISTRICT COUNCIL
urbaser ltd
WasteAware

The revised bank holiday collections have been going well with limited issues - Collection teams are out again on Saturdays ending on 11th May following the May day bank holiday.

All residents will receive their roll of food waste caddy liners from w/c 6th May, the roll has an accompanying note apologising for the service disruption in 2018 and also another refresher note to say that garden waste service customers do not need to re-apply to pay for garden waste collections yet due to the 3 month extension period given.

Missed bins remain at a consistent level but ongoing efforts are being made to reduce further— refer to graph below for information:

Monthly Missed Bin Comparison Chart



STREET CLEANING

Cleansing has begun on our higher speed roads – this week began with the A505 Hitchin to Luton, this will be followed by the A602 Wymondley bypass and closing with the Baldock bypass its anticipated that the cleans will be complete by Mid June- Further cleaning has been scheduled though the year in partnership with Ringway who undertake works on behalf of County colleagues.